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**“We have to put the fire out first before we start rebuilding the house”: Practitioners’ experiences of supporting women with histories of substance use, interpersonal abuse and symptoms of post-traumatic stress disorder.**

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***“We have to put the fire out first before we start rebuilding the house”:***  
**Practitioners’ experiences of supporting women with histories of**  
**substance use, interpersonal abuse and symptoms of post-traumatic**  
**stress disorder.**

**Introduction and aims:** The high prevalence of women experiencing co-occurring substance use, interpersonal abuse, and symptoms of post-traumatic stress disorder (PTSD) has led to international calls for trauma-specific substance use treatments and wider trauma-informed practice. The aim of this study was to explore how services in England have developed practice responses with limited historical precedence for this work.

**Design and Methods:** A purposive sample of 14 practitioners from substance use, interpersonal violence and criminal justice services were chosen for their integrated practice. Semi-structured interviews exploring their understanding of the co-occurring issues, staged treatment models and wider trauma-informed practice, and the challenges associated with this. Thematic analysis was employed.

**Results:** Three key interlinking themes were identified: *practitioners’ philosophical approach; tailored clinical practice, and system responsiveness.* Analyses identified the importance of relational, non-pathologising practice, extensive focus on physical and emotional safety, and cautionary approaches towards using trauma-specific treatments involving trauma disclosure. Challenges included poor service integration, time-limited treatments and tokenistic trauma informed practice.

**Discussion:** Practitioners from across disciplines emulated important components of trauma-informed practice and promoted a ‘safety-first’ approach reliant on multi-agency working and wider system responses. Trauma-specific interventions required skilled and experienced practitioners and longer treatment programmes comprising first stage work.

**Conclusions:** In the context of limited gender-responsive substance use treatment in the UK, practitioners demonstrated integrated practice that supported the recommended staged PTSD model and trauma-informed practice. Organisational leadership and support from service commissioners and funders are recommended to promote growth of this approach across the UK.

**Keywords:** Research, qualitative; Substance Related disorders; Stress Disorders, post-traumatic; gender-based violence; health personnel.

## Introduction

The ubiquity of interpersonal abuse (IPA) [defined here as physical, emotional or sexual violence/abuse in adulthood or childhood] experienced by women who use substances (40-70%) must be acknowledged and addressed if treatment for this population is to be effective (El-Bassel, Gilbert, & Hill, 2005; Gutierrez & Van Puymbroeck, 2006). Whilst an estimated 30-59% of women receiving substance use treatment have post-traumatic stress disorder (PTSD)(Najavits, 2002), many will go undiagnosed, and some will show symptoms indistinguishable from PTSD despite not meeting the diagnostic criteria (Hien, 2009). Symptoms include re-experiencing trauma, self-blame, negative affect, hyper-arousal, and avoidance of trauma-related stimuli (American Psychiatric Association, 2013). People with sub-threshold symptoms have also reported higher levels of functional impairment, risk of suicidality and substance use compared to non-PTSD samples (Brancu et al., 2016).

Experiencing prolonged and repeated IPA such as child abuse and domestic violence is correlated with increased prevalence of both substance use and PTSD (Rees et al., 2011) and may result in Complex PTSD with additional symptoms such as alterations in emotional regulation, belief systems, relations with others, and dissociation (Herman, 2001). Substance use by IPA victims may also increase victimisation as they may be less likely to risk assess and implement safety planning (Iverson et al., 2013). Ongoing risks of abuse may then interfere with substance use treatment, requiring a greater focus on safety within treatment (Galvani, 2009). These interrelated factors bring added complexity to providing effective treatment for women and require responses that address substance use, IPA, and PTSD symptoms in an integrated way, rather than treating each issue in a silo.

Trauma-specific substance use interventions are focused on treating trauma and substance use in an integrated manner through therapeutic interventions involving practitioners who have received specialist training in PTSD and substance use. Experts agree the gold standard for delivering such work, particularly for those with Complex PTSD, is the staged treatment model (Cloitre et al., 2011; Herman, 2001; Najavits, 2002) comprising broadly: 1) Safety and Stabilisation (e.g., building therapeutic relationships, psycho-education of substance use and IPA/PTSD, coping skills, physical safety); 2) Memory Processing (e.g., addressing traumatic memories); and 3) Reconnection (establishing future identity). Crucially, movement through these stages may not be linear and must reflect individual needs. In Australia and the US, clinical PTSD guidelines recommend such approaches (Australian Centre for Posttraumatic Mental Health, 2013; US Veterans Health Administration (VHA) and the Department of Defense (DoD), 2017). In the UK, clinical guidance now recommends that those with substance use are not excluded from trauma-specific treatments (National Institute for Health and Care Excellence, 2018). However, until recently, the guidance promoted a sequential model where substance use disorders were to be addressed first ((NICE, 2005, 2015); this may explain why specialist trauma-specific treatments are currently inaccessible to the majority of those with active substance use. A recent systematic review of psychological treatments to concurrently address PTSD and substance use disorder found some evidence for interventions involving second stage components [e.g., Trauma-Focused Cognitive Behavioural Therapy, TF-CBT (Ehlers & Clark, 2000)], but only when accompanied by numerous first stage safety and stabilisation services (Roberts, Roberts, Jones, & Bisson, 2016). However, descriptions of these services were lacking, their suitability for women facing ongoing victimisation unclear, and dropout was high.

The promotion of 'trauma-informed practice' (TIP) (Mills, 2015; US Department of Health and Human Services, 2014) is another response gaining traction within substance use and other health care services internationally. TIP is a wider organisational approach, based around five core principles: trauma awareness, safety, trustworthiness, choice and collaboration, and building of strengths and skills (Elliott, Bjelajac, Fallot, Markoff, & Reed, 2005). Within the context of substance use treatment, TIP assumes IPA experiences are widespread and provides practitioners with a framework to avoid re-traumatisation, promote physical safety, and use strengths-based practice such as motivational interviewing. This present-focused approach does not require trauma disclosure nor rely on diagnoses. Some argue that it is only within the context of TIP that trauma-specific treatments should be delivered (Fallot & Harris, 2005; Mills, 2015). UK substance use treatment guidelines promote TIP as core business (UK Department of Health, 2017), however little is yet known regarding the practical adoption of this approach in England.

TIP and first stage trauma-specific treatments are highly congruent; emphasising relationships, establishing safety, and building strengths and skills. Developing the capacity of substance use treatment services to deliver this work is important because it provides a first line response to women with a variety of PTSD symptoms who would be ineligible for other services due to their substance use. In the UK, illustration and evaluation of practitioner experiences of trauma-specific interventions and TIP is sorely lacking. Therefore, this study explored, in-depth, how practitioners from a range of clinical disciplines in England are addressing substance use, IPA, and symptoms of PTSD in their practice with women. Specifically, how are practitioners operationalizing TIP and the staged trauma treatment model, and what are the key considerations and challenges faced? This learning will be of interest to practitioners in many countries

where trauma work of any type with women who use substances is uncommon, the concept of TIP not widespread, and specialised treatments addressing the co-occurring issues are rare.

**Method**

This report followed the CORE-Q qualitative research checklist to aid reporting (Tong, Sainsbury, & Craig, 2007).

***Design***

This qualitative study involved 14 semi-structured interviews with practitioners from substance use, IPA, and women’s specialist criminal justice services in England.

***Sample selection***

Practitioners in England working with women experiencing substance use, IPA and a wide range of PTSD symptoms (full/ partial, undiagnosed/diagnosed) were invited to participate in the research via online networks/listservs (n=9), through gatekeepers in relevant agencies (e.g., Public Health England, academic institutions)(n=6), and through the researchers’ own contacts (n=12) (see Table 1 for inclusion/exclusion criteria). Of the 46 replies from the scoping emails, a number were immediately ineligible (e.g., based in other countries) or did not reply upon follow-up (n=8), and communication took place with the remaining others (n=24) to ascertain eligibility. Fourteen practitioners were then purposively selected to reflect a range of expertise, clinical disciplines and service delivery models in England. Most of the 14 practitioners worked in the Third-sector sector, half were clinical psychologists (Table 2). Half of the practitioners offered trauma-specific group-work addressing wider mental health issues

including PTSD, and five only offered 1:1 therapy.

### **Data Collection**

Ethics approval was received from Kings College London (ref HR-16/17-4598); South London and Maudsley (ref LRS-15/16-1921) and Camden and Islington (ref 204083) NHS Foundation Trusts. Practitioners were sent an information sheet in advance explaining informed consent, confidentiality, and data protection. Written informed consent was obtained before commencing all interviews. A topic guide was used to interview practitioners once by KB as part of her PhD, either at stakeholder services or the University; interviews were conducted between February-November 2016 and lasted between 50-80 minutes. Interviews were audio-recorded and transcribed verbatim by KB. Unique identification numbers were assigned to all data and person identifiable data removed from transcripts.

The topic guide asked practitioners about their motivations for undertaking work to address substance use, IPA, and PTSD symptoms, practice models, familiarisation with trauma-specific interventions and TIP, change mechanisms and challenges to their work. The topic guide drew on principles of realist interviewing (Pawson & Tilley, 1997), which allows the researcher to put forward their own theories about subject matter and invite interviewees to challenge, reject, or refine such theories. Some of the theories proposed and discussed included the self-medication theory (Khantzian, 1997); ongoing victimisation impacts treatment engagement; and IPA requires different responses to other forms of trauma. So, whilst there is a collaborative approach to theory development, the method is realist at heart, in that the interview is searching for evidence of 'real phenomena and processes' (Maxwell, 2012), based on the experiences and views of experienced practitioners. This approach also provided opportunity for the



interviewer (KB) to better expose her positionality; a feminist researcher whose extensive experience working in the domestic violence sector, and interviewing survivors of IPA, has guided her theoretical perspectives related to the topic matter.

**Data Analysis**

NVivo 10 was used to manage the data. Data were analysed using thematic analysis (Fereday & Muir-Cochrane, 2006) encompassing a pragmatic approach moving back and forth between inductive and deductive reasoning (Ritchie & Lewis, 2003). KB devised an initial broad codebook deductively based on the topic guide (e.g., challenges, TIP, service user profile) and theoretical concepts in staged treatment models. These were applied to segments of text selected as representative of the codes. Through re-reading transcripts, inductive codes were assigned to segments of text representing new themes; some representing smaller coding units of the pre-assigned codes and others unrelated. Four transcripts (28%) were independently coded by a second researcher (KT or GG) and cross-referenced with KB’s codebook; at least 80% of the codes of the second researchers matched those of KBs. Any discrepancies were discussed leading to code revision or the creation of new codes e.g. mental health awareness.

Codes were then merged, pruned and theme creation explored by grouping codes using maps and diagrams, before collating under themes and sub-themes. Coded data were then inspected to check the proposed code/theme groupings were representative of the initial data. Similarities and differences emerging among transcripts were examined to explore relations to clinical discipline/service specialisms. This final stage also underwent several iterations in collaboration with KT and GG.

**Results**

All practitioners supported women with a range of substance use severity, IPA, and

PTSD symptoms. The majority described working with women with suspected full or partial PTSD symptoms but who had not been diagnosed. Whilst the language of TIP was not used widely, the operationalization of some components were visible. Staged treatment models were most commonly advanced by psychologists, however, all practitioners described core elements of their practice that were highly complementary with this model. Analysis of responses identified three interlinking themes: *tailored practice* focused on safety and stabilisation, underpinned by practitioners' *philosophical approach*, and a lack of *wider system responsiveness*. These, along with their subthemes, are represented in Figure 1 and described below.

### ***Philosophical Approach***

Regardless of clinical discipline or service specialism, all practitioners eschewed the traditional medical model focused on women's deficits and pathology in favour of a strengths-based and relational approach.

### ***Non-pathologising and strength-based responses***

Several practitioners spoke explicitly about the importance of reframing mental health symptoms and substance use as understandable responses to traumatic experiences. This was an important part of strengths-based practice and focused on women's internal resources and resilience to manage the impacts of abuse. Most supported the proposed theoretical framework related to self-medication; the use of substances to cope with PTSD symptoms and the wider stresses of IPA. Several psychologists rejected the use of diagnostic labels:

“For PTSD I don’t even like the ‘D’ because actually you are getting into those diagnoses, it’s actually post-traumatic stress, because that makes sense rather than giving that ‘D’ because with that you are saying its abnormal. But actually, it’s quite normal to experience that.” (04, Psychologist, Third-sector, Substance Use).

Several practitioners challenged the idea proposed in the interview that women experiencing ongoing victimisation are less able to engage in treatment. Instead the problem was reframed in terms of poor service responsiveness, in that services were not set up to address the challenges women face in accessing treatment. For example, most practitioners described how abusive partners sabotage treatment engagement and erode women’s sense of self-efficacy. However, non-attendance or compliance with treatment may be blamed on a woman’s lack of commitment or readiness for change, rather than identified as a barrier that services should address.

### *Relational approaches*

Practitioners described practices that offered choice, flexibility, and facilitated women’s agency; key components of TIP. For many this approach was imperative to building strong therapeutic alliances:

“It’s really important to me that our service is really responsive, it’s important to the staff, they will do their utmost to respond to people as they present...The key point is how people make a relationship with their keyworker, it’s all relational isn’t it?” (05, Service Director, Third-sector, Substance Use)

Many practitioners based in the third-sector felt strongly that their approach was much better suited to working with women facing multiple disadvantage, in comparison to statutory mental health services. The difference appeared to centre on the role of advocacy:

“Within the NHS, within a clinical team... you are not gonna get your clinicians that are going to pick up the phone and advocate for you but actually in the Third-sector sector we do quite a lot of that.” (04, Psychologist, Third-sector, Substance Use)

The practitioners based in the third-sector were also more likely to be based in organisations specifically set up to provide services to women, and where the need for advocacy is viewed as central to the formation of trusting relationships with clients.

### ***Tailored Clinical Practice***

The philosophical approach described above drove the service responses of the practitioners. The majority offered trauma-specific interventions, often in group-work, covering topics such as anger, self-esteem, relationships, and compassion. Some of those trained as psychologists also discussed using 1:1 second stage trauma-specific treatments focusing on trauma disclosure.

### ***Extensive first stage work***

Regardless of clinical disciplines, sector, or service specialisms, all practitioners used the language of ‘safety’ and ‘stabilisation’ to describe the core components of their work. These are also central concepts in the first phase of the staged trauma treatment model. All practitioners stressed the lengthy and complex process of promoting internal and external safety when working with this cohort of women, particularly when faced with ongoing safety risks:

“I don’t know if it’s because of the duality of alcohol and substance misuse and domestic abuse...but it takes a lot the work regarding safety.” (01, DV Worker, Third-sector, Substance Use)

Safety planning was conceived by many as an important first line intervention preceding therapeutic work:

“If you don’t identify risk outside, it’s impossible to work inside and what’s safe...I can work with her around safety planning needs, she probably has learnt her own safety planning mechanisms, but really it does take talking through them, what are they, so they are also ingrained. Then giving options.” (04, Psychologist, Third-sector, Substance Use)

Helping women to identify and reinforce their own self-established safety strategies whilst identifying alternatives is strengths-based practice in action. Providing psycho-education about the theory of self-medication was also further evidence of strengths-based practice and another crucial treatment component. Practitioners with more formal clinical training described the importance of educating women on trauma neurobiology and how their coping strategies may be counter-productive:

“If someone is using alcohol to knock themselves out at night to stop the memories to stop the nightmares, we have to quickly tell people ... the way alcohol works on the Central Nervous System...so the very thing that the client thinks is helping them, is maintaining the PTSD symptoms and the sense of current threat.” (11, Psychologist, NHS Mental Health, Substance Use)

Several practitioners, most notably in the IPA services, highlighted the importance of providing information on prevalence and tactics of abusers in order to redress the internalisation of responsibility, blame, and shame. Practitioners described a range of

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3 cognitive, behavioural, and body-based techniques to help women achieve stabilisation  
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5 in regulating emotions, managing symptoms and substance cravings. Many services  
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7 offered complimentary therapies and mindfulness as part of their standard service.  
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10 However not all practitioners specifically framed these as PTSD specific interventions,  
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12 despite the growing evidence base for their effectiveness . This practitioner explains  
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14 why body-work is important to address IPA:  
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20 “We can’t forget that fact that most experiences of violence actually involve an  
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22 attack on the body so we if we don’t really heal the body, we will miss that.” (06,  
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24 Service Director, Third-sector, DSV)  
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26 Practitioners talked about the positive impact of such techniques in reducing substance  
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28 use, providing evidence for both the self-medication theory and the promotion of  
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30 substance use stabilisation for enhancing safety planning within unsafe relationships:  
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36 “If you can bring them back to that phase of stabilisation they will be able to use  
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38 the safety plan.” (04, Psychologist, Third-sector, Substance Use.)  
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40 Some practitioners also spoke about the effectiveness of group-work:  
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46 “I found that the groupwork was much more effective at leading to change, in  
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48 terms of symptom management, and the women being able to come to terms with  
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50 why they were behaving the way they were, because the constant I heard from  
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52 women was that I am crazy, there is something wrong with me, I can’t control  
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54 myself, and being able to have those connections, I found those very powerful.”  
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56 (12, Psychologist, CIC, CJS)  
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Group-work was identified as useful for delivering first-stage interventions, although some felt that individual therapy may be required first before women could feel safe in a group environment. Those running groups for trauma survivors with substance use advocated a focus on emotional regulation skills avoiding the trauma narrative:

“We do use the words, tools, self-care, those kinds of things, so we deal with the emotions... but not going into the story, that will be with your individual counselling.” (10, Senior Counsellor, Third-sector, Substance Use/Child Sexual Abuse)

#### *Cautionary approach to second stage work*

Several practitioners, qualified psychotherapists or psychologists, offered 1:1 trauma-specific treatments incorporating second stage work to reprocess intrusive memories, for example TF-CBT (Ehlers & Clark, 2000). However, all were very clear about the need for tailored approaches and caution when delivering these treatments. This did not necessarily require full abstinence from substances but required extended preparation involving the first stage worked described above. All practitioners were clear that it is unsafe to do memory processing with women still being re-traumatised:

“I wouldn’t be doing any work on intrusive events at that stage... another metaphor that I use is about the house being on fire and we have to put the fire out first before we start rebuilding.” (09, Psychologist, Third-sector, DSV)

However, caution was also warranted for women who were no longer at risk due to the context in which the IPA was experienced. This highlights how interventions must be tailored to the specific circumstances of individuals:

“She is now doing the memory work, but that has taken 25 sessions... we couldn’t move forward...because she was still living in the flat, where she was raped, so we had to deal with those trigger experiences, it would have been unsafe and unethical to have taken her to the memory work.” (11, Psychologist, NHS Mental Health, Substance Use)

### *Reconnection*

All practitioners also discussed the importance of activities to support women’s transition from a world schema based on their sense of self as ‘mad or bad’ to one of positive self-identity rooted in a healthy social community. Once again, this was not always explicitly recognised as treatment for PTSD but formed part of the standard service package offered. However, in essence this approach mirrors ‘reconnection’ found in later phases of more formal staged trauma treatment:

“We try to reflect aspects of treatment that are pro-social and create networks for women, communal meals, partnership dance project, phase two activities about women moving on and accessing education in the community or volunteering.” (05, Service Director, Third-sector, Substance Use.)

### *System Responsiveness*

Clinical practice does not operate in isolation, and practitioners discussed systemic issues that facilitated or challenged their ability to deliver their work.

### *Service Integration*

Almost all practitioners highlighted systemic problems within their own, and others’,



service-delivery models. When services and the wider system were not formulated based on the philosophical approach promoted above, referral pathways were blocked and services became inaccessible to women with co-occurring issues:

“The system is not set up to work with the women...mental health services saying ‘she needs to be stable’ and drug and alcohol services saying ‘we can’t stabilise her cause it’s her mental health’. And then domestic violence services saying ‘she has never engaged with substance misuse or mental health services so we can’t engage with her’” (02, Complex Needs Worker, Third-sector, DSV)

For this client base, if services fail to understand substance use as self-medication for trauma, substance use treatment may become ineffective:

“If they have PTSD as well, what’s going to happen if you potentially treat the alcohol abuse through detox and rehab ... you are going to get a resurgence of the PTSD, and that could absolutely cause a relapse that ends their detox, it’s a waste of funding, waste of the clients’ time.” (11, Psychologist, NHS Mental Health, Substance Use).

Because of the siloed approach to treating the co-occurring issues within the health and social care system, all practitioners identified the importance of multi-agency working, particularly in terms of establishing physical safety and supporting therapeutic work. Those based in the statutory sector extolled the virtues of multi-agency partners to pick up the role of advocacy, corroborating the assertions of third sector practitioners who believed advocacy was central to relational practice:

“That was crucial in the intervention, that Multi-Agency Risk Assessment Conference referral, and working with the Independent Domestic Violence Advisor. They were great cause they could do things that I couldn’t do, go around there to see her.” (13, Psychologist, NHS Mental Health, Substance Use)

### *Time-limited treatments*

Several practitioners raised the issue of funding cuts resulting in the commissioning of time-limited substance use treatments. This resulted in a revolving door syndrome of women constantly in and out of services, often returning only when in crisis.

Practitioners also critiqued the lengthy waiting lists for mental health services and their inaccessibility for those in early recovery:

“They [community mental health team] will not see someone who has not been abstinent for 3 months, even if they do see someone there is a 6-month waiting list after an assessment.” (11, Psychologist, NHS Mental Health, Substance Use)

### *Ensuring meaningful TIP*

Several practitioners critiqued attempts by their own or other services for attempting to develop TIP that was ‘tokenistic’. Several expressed frustrations of delivering trauma-specific interventions within an environment that had not fully embraced TIP:

“It also includes an organisational philosophy, it’s not just learning a little bit about trauma, and saying ‘you are trauma informed’... I don’t believe a short course in being trauma informed is good enough. I do think it has to be a real foundation.” (08, Psychologist, Third-sector, DSV)

The presence of psychologists operating in substance use and other specialist services for women appeared to be a key driver for embedding TIP organisational change and maintaining staff professional development:

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“It works because we have psychologists there, and so I can create that narrative and keep it going with evidence, if you don’t have that regulation in the system or governance in the system, I don’t know how you create trauma informed services.”  
(11, Psychologist, NHS Mental Health, Substance Use)

*Clinically trained and skilled staff*

Whilst most practitioners agreed the importance of having skilled staff to deliver more trauma-specific interventions such as group-work, some advocated that only clinical psychologists should be doing this work. Others stressed that clinical qualifications were not always sufficient, emphasising the importance of understanding therapeutic group processes, trauma re-enactment, as well as practitioner self-reflection:

“You really need the skills to understand the process of trauma, be aware of your own biases, and working with women. How do you feel about women who remain in abusive relationships? Do you have your own trauma? Cause if you do then that better be worked on.” (12, Psychologist, CIC, Criminal Justice)

All the practitioners interviewed, regardless of clinical qualifications, had extensive experience working with traumatised women, and had received training on the co-occurring issues. They demonstrated an understanding of the complexities of the subject matter which informed their philosophical approach to service delivery.

**Discussion**

Practitioners in this study were purposively selected for their attempts to deliver interventions and services to women that address the co-occurring issues of IPA, substance use and PTSD in an integrated manner. Unfortunately, such practice remains limited in the UK. For example in substance use services, it is estimated that just under half of local authorities in England provided any form of gender-specific substance use

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3 services for women (Agenda & Against Violence and Abuse, 2017);<sup>3</sup> the most common  
4 being weekly women-only groups within mixed-gender services (34%) and/or  
5 employment of substance use midwives (34%). Practitioners in this study had  
6 developed their models despite the lack of clear clinical and government guidance at the  
7 time, nonetheless, their practice was closely aligned to the ‘gold standard’ staged model  
8 for PTSD treatment (Cloitre et al., 2011; Herman, 2001; Najavits, 2002). The literature  
9 suggests that PTSD treatments aimed at those with a diagnosed substance use disorder  
10 are only effective when accompanied by numerous services aimed at the first stage  
11 safety and stabilisation work (Roberts et al., 2016). There is further suggestion that  
12 substance use treatments addressing IPA are effective for substance use reduction  
13 among women reporting IPA in the preceding 6 months before treatment entry  
14 compared to women reporting other forms of trauma (Fowler & Faulkner, 2011). As  
15 such this sample of practitioners, although not exhaustive of those providing trauma-  
16 specific substance use treatments to women in England, could be considered promising  
17 practice as the UK embarks in developing more integrated approaches to treating  
18 substance use and PTSD.

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41 The recently revised UK clinical PTSD guidelines now encourage clinicians to focus on  
42 “the safety and stability of a person’s personal circumstances” as well as addressing  
43 barriers which may prevent people from accessing trauma-specific treatments, such as  
44 substance use (NICE, 2018). It remains to be seen how this will be realised in practice.  
45 For example, services could choose to adopt a parallel-treatment model that sees the two  
46 conditions targeted by professionals in their respective treatment systems at the same  
47 time. This is a model that is currently adopted in UK community mental health services  
48 for those with severe mental health problems, following the implementation of “Care  
49 Programme Approach” policy in 1991 (NICE, 2016). This policy no longer recommends  
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dual diagnosis workers, but rather the assessment, coordination and delivery of care for people with severe mental health problems is managed by a key worker in community mental health services (Kingdon, 1994). This policy was meant to ensure successful co-ordination of care via input from various relevant services, including for example substance use services, but in practice this is often not the case (Simpson, Miller & Bowers, 2009). Furthermore, organisational TIP in UK mental health services remains elusive (Sweeney & Taggart 2018).

This study has illustrated how services in the substance use and women’s specialist sectors can address failings in current practice by working together to deliver integrated substance use and PTSD treatment by means of first stage safety and stabilisation work. This could prepare the groundwork for further second-stage treatment in mental health services if required. This approach may be all the more important given the lengthy waiting lists in mental health services and where the newer second stage trauma-specific treatments integrating substance use available in other countries only comprise a few sessions of safety and stabilisation work (Roberts et al., 2016).

In order to do this organisational leadership is needed to develop meaningful trauma-informed practice; the framework within which trauma-specific treatments best operate (Harris & Fallot, 2001; Mills, 2015). Substance use services, the majority of which are mixed-gender, will require a culture shift that embraces the philosophical approach identified in this study. That is to say, one that recognises the impact of IPA and is non-pathologising, strengths-based and centred on ‘growth-fostering relationships.’ These are core components of treatment long since promoted by advocates of gender responsive addiction treatment (Covington, 2000), TIP (Fallot &

Harris, 2005; Health, 2013; Mills, 2015), and integrated trauma-specific treatments aimed at women (Bailey, Trevillion, & Gilchrist, 2019).

Pre-dominant in this study was the amount of practitioner time and effort required to support clients to establish physical safety, due to the complex interplay of substance use with PTSD symptoms and IPA, particularly when faced with ongoing victimisation. Practitioners descriptions of women's partners jeopardising treatment attendance and women's attempts to stay sober echo findings in the literature (Galvani, 2009; Gutierrez & Van Puymbroeck, 2006). Women using substances are also at risk of repeated sexual violence by men in their drug-using circles or when involved in prostitution (Gilchrist, Gruer, & Artkinson, 2005; Teets, 1999). In order to respond to this, 'putting out the fire' requires emphasis on risk management, advocacy and multi-agency working (Itzin, Taket, & Barter-Godfrey, 2010). Other research has shown that the provision of safe housing (Fallot & Harris, 2005) and crisis management relating to safety concerns (Foa et al., 2013) appears to play a crucial role in women's ability to benefit from trauma-specific interventions which integrate substance use.

'Putting out the fire' also extends to internal safety; supporting women to manage emotional regulation, substance use cravings, and other PTSD symptoms. Many of the IPA and substance use services offered interventions to address the mind-body connection, such as mindfulness and alternative therapies, as part of their standard service. These are now increasingly recognised as important first stage interventions in the treatment of PTSD (Van der Kolk, 2014).

Both the framework of TIP and first stage work with anyone experiencing PTSD avoids discussion of individual trauma experiences. Practitioners in this study cautioned against group-work that may encourage women to discuss their IPA experiences in detail. Therefore carefully designed programmes that keep the focus on the present-day

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3 impacts of trauma in the context of substance use are encouraged (Covington, 2000;  
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5 Fallot & Harris, 2005; Najavits, 2002). These provide the space to explore the concept  
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7 of both internal and external safety from multi-focal perspectives and avoid triggering  
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9 emotional responses which may risk increased substance use.  
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12 A pre-requisite for the delivery of more trauma-specific interventions is  
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14 investment in trained staff with extensive experience working with trauma survivors and  
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16 groups (Marel et al., 2016; Tompkins & Neale, 2016). Such staff could also address  
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18 barriers commonly identified in instigating organisational TIP within substance use  
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20 treatment such as trauma training, continual professional development, and supervision  
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22 (Blakey & Bowers, 2014). There is a strong body of international TIP practice guidance  
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24 and fidelity checklists (US Department of Health and Human Services, 2014) to  
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26 facilitate organisational development to ensure TIP is meaningful and safe, particularly  
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28 when considering the development of trauma-specific interventions.  
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33 Limitations to this study relate to sampling and interview method. Attempts  
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35 were made to select practitioners from multiple sectors who used a variety of pre-  
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37 existing and/or newly developed programmes. At least two contact attempts were made  
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39 to all those expressing interest, however some substance use treatment services were  
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41 unavailable for interview. Nevertheless, whilst theme saturation was not the basis for  
42  
43 the selection of the sample, after completing 14 interviews, limited new codes were  
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45 generated and no new overarching themes established. Many participants felt  
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47 comfortable disagreeing with the theories proposed by the researcher, suggesting that  
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49 the methodological approach was not inherently biased. This research has several  
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51 strengths. It is the first to shed light on how practitioners from a range of services in  
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53 England are attempting to address women's experiences of, IPA, substance use and  
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55 PTSD symptoms. Credibility, in terms of trustworthiness and plausibility, was  
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demonstrated by providing a variety of participant quotes and the context in which they were said, with attempts to highlight minority views. The high inter-rater reliability achieved helped to guard against individual researcher bias.

In the context of limited gender-responsive substance use treatment in the UK, practitioners demonstrated integrated practice that supported the recommended staged PTSD model and trauma-informed practice. Key themes revolved around the extensive focus on safety and stabilisation needed when delivering trauma-specific substance use treatments, a practice model that was challenging to realise when services are commissioned to deliver short-term treatments. Organisational culture shifts were identified as necessary to develop meaningful TIP. Service commissioners and funders can support services by recognising the need for training and development initiatives and longer-term interventions for those with trauma experiences and substance use.

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For Peer Review Only

Table 1: Inclusion/Exclusion criteria used for recruiting the interview sample

<p>Inclusion criteria: practitioners delivering 1:1 or group-work interventions to women which address the co-occurring issues of substance use, IPA and PTSD symptoms.</p> <p>Exclusion criteria: Practitioners providing only practical support and/or advocacy (e.g. Domestic Violence Advisors) or required abstinence from service users to access the intervention, and/or were not based England.</p> <p>Initial recruitment material identified the following practice models of interest:</p> <p>(1) manualized trauma-specific interventions which address both substance use and PTSD (e.g., Seeking Safety, TREM, Trauma-focused CBT); (2) any other trauma-based practice or interventions developed ‘in-house’ with women who use substances; (3) other gender specific treatments addressing the co-occurring issues among women.</p> <p>The follow up communication by email or telephone by KB helped further clarify with practitioners how they addressed all the co-occurring issues within a service.</p>
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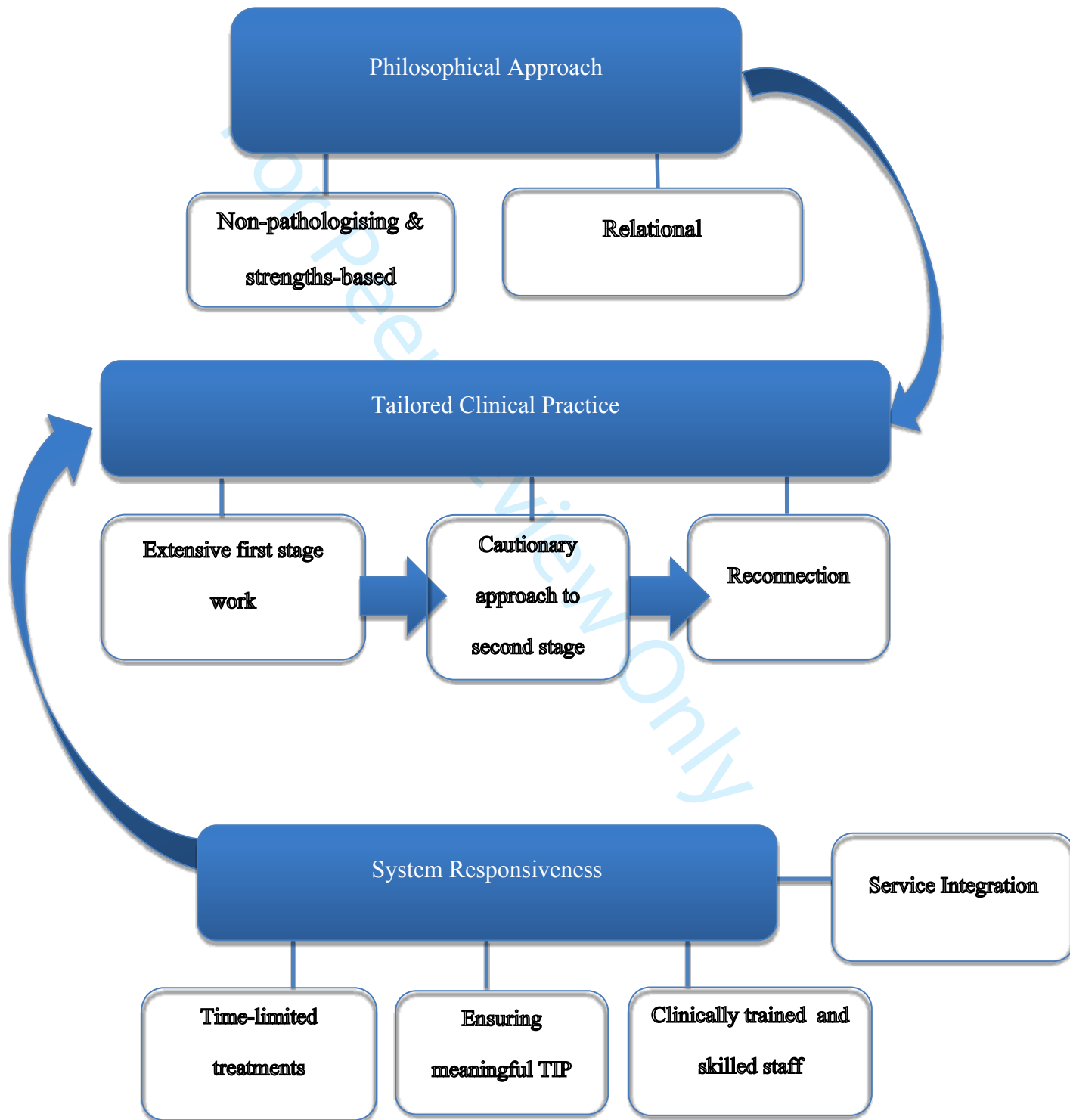
Table 2: Final sample of practitioners interviewed

Job title	Sector	Primary Service specialism
Clinical Psychologist (n=7)	National Health Service (NHS) Mental Health (n=2)	Substance Use (n=6)
Domestic violence (DV)/Complex Needs worker (n=2)	Community Interest Company (CIC) (n=1)	Criminal Justice Service (CJS) (n=2)
Counsellor (n=1)	Third-sector “Not-for	Domestic and Sexual Violence (DSV) (n=5)
		Substance Use & Child

Service Director/Manager (n=3)	profit" sector (n=11)	Sexual Abuse (n=1)
Project Manager (n=1)		

For Peer Review Only

Figure 1: Thematic mapping relating to practitioner experiences of supporting women with histories of substance use, interpersonal abuse, and symptoms of PTSD





## COREQ (Consolidated criteria for REporting Qualitative research) Checklist

A checklist of items that should be included in reports of qualitative research. You must report the page number in your manuscript where you consider each of the items listed in this checklist. If you have not included this information, either revise your manuscript accordingly before submitting or note N/A.

Topic	Item No.	Guide Questions/Description	Reported on Page No.
<b>Domain 1: Research team and reflexivity</b>			
<i>Personal characteristics</i>			
Interviewer/facilitator	1	Which author/s conducted the interview or focus group?	6
Credentials	2	What were the researcher's credentials? E.g. PhD, MD	Title page
Occupation	3	What was their occupation at the time of the study?	
Gender	4	Was the researcher male or female?	
Experience and training	5	What experience or training did the researcher have?	7
<i>Relationship with participants</i>			
Relationship established	6	Was a relationship established prior to study commencement?	6
Participant knowledge of the interviewer	7	What did the participants know about the researcher? e.g. personal goals, reasons for doing the research	7
Interviewer characteristics	8	What characteristics were reported about the interviewer/facilitator? e.g. Bias, assumptions, reasons and interests in the research topic	7
<b>Domain 2: Study design</b>			
<i>Theoretical framework</i>			
Methodological orientation and Theory	9	What methodological orientation was stated to underpin the study? e.g. grounded theory, discourse analysis, ethnography, phenomenology, content analysis	7
<i>Participant selection</i>			
Sampling	10	How were participants selected? e.g. purposive, convenience, consecutive, snowball	5-6
Method of approach	11	How were participants approached? e.g. face-to-face, telephone, mail, email	5-6
Sample size	12	How many participants were in the study?	6
Non-participation	13	How many people refused to participate or dropped out? Reasons?	6
<i>Setting</i>			
Setting of data collection	14	Where was the data collected? e.g. home, clinic, workplace	6
Presence of non-participants	15	Was anyone else present besides the participants and researchers?	6
Description of sample	16	What are the important characteristics of the sample? e.g. demographic data, date	7
<i>Data collection</i>			
Interview guide	17	Were questions, prompts, guides provided by the authors? Was it pilot tested?	6-7
Repeat interviews	18	Were repeat interviews carried out? If yes, how many?	6
Audio/visual recording	19	Did the research use audio or visual recording to collect the data?	6
Field notes	20	Were field notes made during and/or after the interview or focus group?	N/A
Duration	21	What was the duration of the interviews or focus group?	6
Data saturation	22	Was data saturation discussed?	19
Transcripts returned	23	Were transcripts returned to participants for comment and/or	N/A

Topic	Item No.	Guide Questions/Description	Reported on Page No.
		correction?	
<b>Domain 3: analysis and findings</b>			
<i>Data analysis</i>			
Number of data coders	24	How many data coders coded the data?	7
Description of the coding tree	25	Did authors provide a description of the coding tree?	7
Derivation of themes	26	Were themes identified in advance or derived from the data?	7
Software	27	What software, if applicable, was used to manage the data?	7
Participant checking	28	Did participants provide feedback on the findings?	N/A
<i>Reporting</i>			
Quotations presented	29	Were participant quotations presented to illustrate the themes/findings? Was each quotation identified? e.g. participant number	8-15
Data and findings consistent	30	Was there consistency between the data presented and the findings?	8-15
Clarity of major themes	31	Were major themes clearly presented in the findings?	8-15
Clarity of minor themes	32	Is there a description of diverse cases or discussion of minor themes?	

Developed from: Tong A, Sainsbury P, Craig J. Consolidated criteria for reporting qualitative research (COREQ): a 32-item checklist for interviews and focus groups. *International Journal for Quality in Health Care*. 2007. Volume 19, Number 6: pp. 349 – 357

**Once you have completed this checklist, please save a copy and upload it as part of your submission. DO NOT include this checklist as part of the main manuscript document. It must be uploaded as a separate file.**

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Karen Bailey has recently received her PhD In Addictions Science at the National Addiction Centre at the Institute of Psychiatry, Psychology & Neuroscience (IOPPN), Kings College London. She holds an MSc in Mental Health Services and Population Research from Kings College London as well as an MA in the Theory and Practice of Human Rights at the University of Essex. Karen is a mixed-methods researcher who has previously worked in the violence against women sector for 15 years, in a variety of roles including Deputy Director of a national charity. She has managed several grant funded projects to improve front line and policy responses to domestic and sexual violence, problematic substance use and mental health; and co-authored numerous practitioner resources and training materials.

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Kylee Trevillion is a Lecturer in the Section of Women's Mental Health at the IoPPN, King's College London. She has a PhD in psychiatry from the IoPPN and a BSc in Psychology and Criminology from the University of Surrey. Her primary research interests are on the practice and policy responses to violence against women and perinatal mental disorders, using mixed-methods. Kylee co-leads a research evaluation of a new domestic abuse and infant parenting programme for mothers and fathers which aims to end domestic abuse, overcome trauma and improve outcomes for infants from pregnancy to age two. She also co-leads a Department of Health funded project to increase the capacity of mental health trusts to effectively respond to domestic and sexual violence

**Gail Gilchrist**

Gail Gilchrist is Professor in Addictions Healthcare Research at the National Addiction Centre, IOPPN. Gail is a mixed methods researcher who has undertaken research on substance use and its relationship with psychiatric disorders, intimate partner violence and blood borne viruses among vulnerable groups including females, those involved in prostitution and homeless people. In addition, she has

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3 conducted research on treatment access for substance users in Europe. More  
4 recently, she has been developing and testing psychosocial interventions for  
5 substance users experiencing depression, intimate partner violence or who are at  
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8 and treatment approaches for males in substance misuse treatment who perpetrate  
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11 evidence-based intervention to address both substance use and intimate partner  
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